



## Glossary of Terms and Explanation of Surcharges – Express Services

**Additional Courier – Delivery (previously 2 Man Delivery) – 2MD:** Applied to shipments in which one person is insufficient for safe and proper delivery.

**Additional Courier – Pickup (previously 2 Man Pickup) – 2MP:** Applied to shipments in which one person is insufficient for safe and proper pickup.

**Additional Driver (previously 2<sup>nd</sup> Driver) – 2MN:** Applied to shipments in which one driver is insufficient for safe and proper operation of motor vehicle and/or hours of service exceed DOT time restriction maximum for a single driver. Applied to all shipments requiring more than 500 continuous miles of surface transportation.

**Alaska/Hawaii/Puerto Rico Delivery (previously AK-HI-PR-CAN) - HID:** Applied to shipments that terminate in Alaska, Hawaii or Puerto Rico.

**Alaska/Hawaii/Puerto Rico Pickup (previously AK-HI-PR-CAN) - HI:** Applied to shipments that originate in Alaska, Hawaii or Puerto Rico.

**AirNet Mission Critical (AMC) - AMC:** Premium service including confirmation of boarding on AirNet-controlled flight and customer-specific status reporting throughout transportation service provided. AMC shipments must be pre-approved. Service limited to five (5) packages per shipment. Visit [airnet.com](http://airnet.com) or contact an AirNet representative for details.

**Biohazard (previously Body Fluids) - BF:** Applied to shipments containing bodily fluids, including blood, urine, and other noninfectious diagnostic specimens. Shippers must be properly confirmed before being approved to ship dangerous goods.

**Canada – Delivery (previously AK-HI-PR-CAN) - CAD:** Applied to shipments that terminate in Canada.

**Canada – Pickup (previously AK-HI-PR-CAN) – CAS:** Applied to shipments that originate in Canada.

**Dangerous Goods (previously Hazardous Material) - HAZ:** Applied to shipments requiring Declaration of Dangerous Goods form to accompany shipment.

**Declared Value (Not Insurance Coverage) (previously Insurance Cost) - INS:** The declared value of any shipment represents AirNet's maximum liability in connection with the transportation and handling of that shipment. Exposure to and risk of any loss in excess of declared value is assumed by the shipper. AirNet does not provide insurance. Please see AirNet Terms and Conditions for details.

**Delivery Credit (previously Hold For Pickup Credit) - HFP:** Applied when shipment is recovered at an AirNet Service Center or commercial airline facility by customer or customer representative.

**Delivery Wait Time (previously Delivery Waiting, Waiting) - DWA:** Additional charge associated with customer-caused delay in ability to deliver shipment. Basis of 15 minute increments.

**Dimensional Weight:** Used to determine the billable weight of a shipment when the dimensional weight exceeds the actual weight of the package(s). Applicable on a per-package or per-shipment basis. Information regarding calculation of dimensional weight is available at [airnet.com](http://airnet.com).

**Dry Ice - DRY:** Applied to shipments containing dry ice.

**Extended Service – Delivery (previously Delivery Miles) - DEL:** Additional per mile charge applied to miles driven beyond range included in door-to-door service parameters. Price determined by miles driven.

**Extended Service – Pickup (previously Pickup Mileage) - PU:** Additional per mile charge applied to miles driven beyond range included in door-to-door service parameters. Price determined by miles driven.

**Fuel Surcharge - FSC:** Applied to all transportation activity only.

**Holiday Service (previously Holiday Charge) - HOL:** Applied to shipments requiring pick-up and/or delivery on an AirNet designated holiday as referenced at [airnet.com](http://airnet.com).

**Incorrect Delivery Address (previously Incorrect Address) - IDA:** Applied when an incorrect or insufficient address or contact information is provided by the customer.

**Incorrect Pickup Address (previously Incorrect Address) - ADR:** Applied when an incorrect or insufficient address or contact information is provided by the customer.

**Lift-Gate Truck - LFG:** Applied to shipments which require the utilization of a vehicle equipped with a lift-gate.

**Live Animal - FDA:** Applied to shipments consisting of live animals. Shippers must be confirmed before being approved to ship live animals.

**Pickup Attempt (previously Attempts, Pickup Attempt, ACS Pickup Attempt) - PAT:** Charge for a pickup attempt that failed due to customer information or actions. Chargeable if shipment or service requested has one or more "pickup attempt" events.

**Pickup Credit (previously Drop-Off Credit) - DRP:** Applied to shipments dropped off at an AirNet Service Center or AirNet designated site.

**Pickup Wait Time - PWA:** Additional charge associated with customer-caused delay in ability to pickup shipment. Basis of 15 minute increments.

**Proof of Delivery (previously Written POD/Hard Copy COD) - POD:** AirNet customers can access service status and delivery confirmation via [airnet.com](http://airnet.com). Automated delivery confirmation service is available. Facsimile of signed delivery documents available but subject to processing and handling fees. Contact an AirNet representative for additional information.

**Radioactive Material (previously Hazardous Materials) - RAD:** Applied to shipments containing Class 7 radioactive material. Shippers must be properly confirmed before being approved to ship dangerous goods including radioactive material.

**Recovery Attempt - RAT:** Charge for a recovery attempt from a commercial airline that failed.

**Recover & Hold / Recover & Store - RCH:** Applied to shipments when package must be picked up and/or held (stored) for the convenience of the customer.

**Redelivery (previously Attempt, Delivery Attempt, ACS Delivery Attempt) - DAT:** Charge for each shipment for which delivery cannot be accomplished through no fault of AirNet. Charge shall apply for each additional attempt of delivery to original destination point.

**Repacking (previously Remarketing, Repacking) - REP:** Applied to shipments which are not correctly packaged by the customer and/or when AirNet judges that existing packaging is insufficient for safe transportation. This service is not available for any dangerous goods shipment / shipments requiring Declaration of Dangerous Goods form.

**Transfer – Courier (previously Transfer-Ground, ACS Ground Transfer) - TRW:** Applied to shipments requiring physical transfer between couriers / ground agents. (e.g. ground to ground, ground to air, air to ground transfers)

**Transfer – Airline (previously Transfer-Retail / Transfer-Airline) - TRA:** Applied to shipments requiring physical transfer from one air carrier's inbound flight to another air carrier's outbound flight.

**Vehicle-Specific Service (previously Heavy Duty Truck) – HD1, HD2, HD3:** Applied to transport services that require a specific vehicle type. Pricing based upon vehicle type, mileage, and support equipment required. Contact an AirNet representative for details including service and pricing quotes.

**Weekend Service (previously Weekend, Saturday Delivery/Pickup/Surcharge, Sunday Delivery/Surcharge/Pickup) - WKN:** Applied to shipments requiring pickup and / or delivery on Saturday and / or Sunday.

**After Hours Pickup or Delivery:** Applied to shipments picked up or delivered between the hours of 6:00 pm and 6:59 am local time.